



**ALAMEDA COUNTY BEHAVIORAL HEALTH DEPARTMENT (ACBHD)
INFORMATION SESSION QUESTIONS AND ANSWERS
REQUEST FOR PRE-QUALIFICATION (RFPQ) 24-06
SPECIFICATIONS, TERMS & CONDITIONS
FOR
*HOUSING SUPPORT PROGRAM***

This County of Alameda RFP Addendum has been electronically issued to potential bidders via e-mail. E-mail addresses used are those in the County's Small Local Emerging Business (SLEB) Vendor Database or from other sources. If you have registered or are certified as a SLEB, please ensure that the complete and accurate e-mail address is noted and kept updated in the SLEB Vendor Database. This RFP Addendum will also be posted on the GSA Contracting Opportunities website located at https://www.acgov.org/gsa_app/gsa/purchasing/bid_content/contractopportunities.jsp

RESPONSES TO BIDDER'S QUESTIONS

Q1: Do you have emergency placement like in the middle of the night or is it scheduled placement not at night?

A1: Placements are generally scheduled, not at night. Emergency placements are considered same day admissions or discharge from hospital/locked setting without assessment.

Q2: Do you participate in share of cost?

A2: No, ACBHD does not participate in share of cost.

Q3: Will ACBHD follow the patient at the facility?

A3: The majority of HSP enrollees are assigned to an ACBHD Full-Service Partnership or Service Team. In addition, all HSP providers have County-assigned clinical liaisons who provide technical assistance support.

Q4: Are you late with payments?

A4: Claims are processed on the first of the month following the month of service. It then takes the Auditor up to 10 business days to process and release payment either via check or ACH. Vacancy reports are due the 3rd Thursday of the month. Provided contractors have current insurance on file and submit claims timely, ACBHD is timely with payments.

Q5: Is there a crisis line to contact in the case of an emergency?

A5: There are several options in the event of a crisis. Service Teams and FSPs typically have an after-hours crisis number. In addition, Alameda County has a Crisis System of Care, which consists of the following:

- **Mobile Crisis Team (MCT):** Two Licensed Clinicians who respond to mental health and -substance use crisis calls Mon—Fri, 8 a.m.—6 p.m. 510-891-5600 or 911
**Except Berkeley and Fremont. Berkeley Mobile Crisis Unit: (510) 981-5244 Fremont Mobile:*
- **Mobile Evaluation Team (MET):** Licensed Clinician and Oakland or Hayward Police Officer correspond to mental health and substance use crisis calls. Oakland MET: Mon—Thurs, 8 a.m.—3 p.m. Hayward MET Mon—Friday, 8 a.m.—4 p.m. 510-891-5600 or 911
- **Community Assessment and Transport Team (CATT):** Pairs a Licensed Clinician and an Emergency Medical Technician (EMT) who correspond to mental health and substance use crisis calls countywide, 7 days a week, 7 a.m.—11 p.m. Request via 911 dispatch. (24/7 January 2024)

Q6: Do you take advance directives, LPS, DPOA conservatorship?

A6: Yes. However, Advanced Directives are completed by the client and their medical and clinical outpatient provider. It is not a requirement for HSP.

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